



GO BEYOND™

Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG

Customer Benefits



Policy Summary

This document contains some important facts about your Policy. The document represents only a summary of cover to help assist you in making an informed purchase decision. When cover is purchased, a policy document will be provided which contains all of the terms and conditions of the policy. Please take time to read the policy document to make sure you understand the cover it provides.

Land Rover believes in long-term ownership and when the Warranty on your new or used Land Rover vehicle expires we believe the owner should have the option of extending it. Our Extended Warranties are specifically designed for Land Rover vehicles, so whatever the journey, you'll appreciate the reassurance in knowing that you're covered for both mechanical and electrical failures.

Extended Warranty (at a glance)

Land Rover Extended Warranty

Two different levels of cover are available:

Land Rover Approved Extended Warranty and Land Rover Select Extended Warranty

Both warranty products include:

- 12 months Warranty Cover
- Up to £750 MOT Test Cover
- UK and European Cover
- Monthly instalment payment option

Additional Benefits

- Level of cover to suit your needs
- Choice of payment options
- All repair work carried out by fully trained technicians
- Land Rover genuine parts used
- Peace of mind
- Car Hire
- Transferable
- Approved Warranty offers unlimited mileage and claims cover

Optional Benefits

Land Rover Assistance

Approved Extended Warranty



For Land Rover Vehicles which at the time of warranty purchase are a maximum five years old and have covered less than 60,000 miles.

Summary of Cover

The Approved Warranty covers defects to most factory fitted components of the vehicle for mechanical or electrical failure.

What your Approved Warranty Does Not Cover:

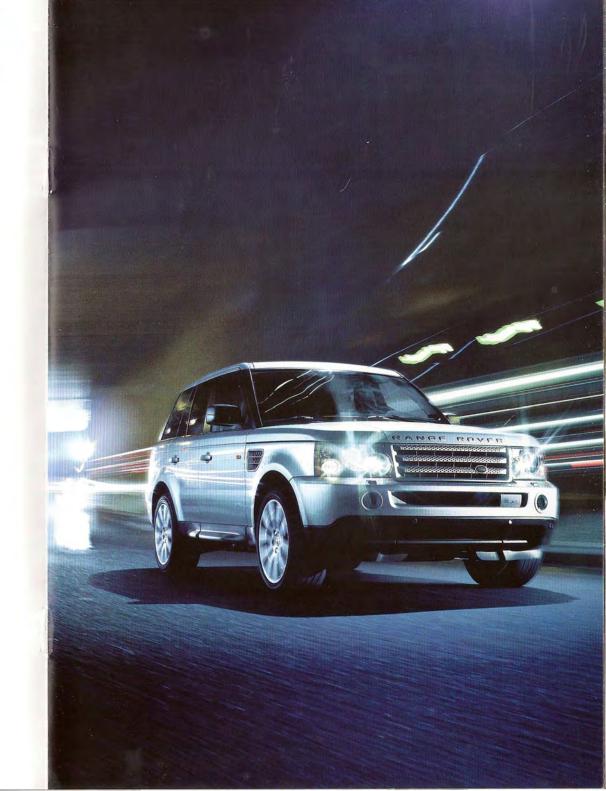
- All service/maintenance operations and adjustments
- Glass
- Paintwork and bodywork
- Wheels and wheel balancing/alignment and adjustment
- · Recharging of air conditioning unit
- Telephone/TV/DVD/VIDEO
- Tyres
- Batteries
- Bulbs
- Exhaust system including catalytic converter
- Water ingress
- Strikers and hinges
- Wear and tear

Claim Liability

Unlimited up to the price paid for the vehicle in aggregate.

Mileage Restriction

Unlimited mileage during the term of the warranty.



Select Extended Warranty



For Land Rover Vehicles which at the time of warranty purchase are a maximum seven years old and have covered less than 100,000 miles.

Summary of Cover

The Select Warranty covers most major repairs on the following items ONLY:

Engine	 Air conditionin
Lilginic	All Cui

+	Manual gearbox	 Braking system

Drive line	 Casing
Drive line	

14.	Cooling system	 Transfer box

Important

The above are high level headings only. For precise details of the cover provided and exclusions within the Select warranty product, please discuss with your Land Rover dealer.

The Select warranty also excludes those items not covered in the Approved Warranty.

Claim Liability

E3,000 individual claim liability and aggregate claims up to the price paid for the vehicle.

Mileage Restriction

This warranty will provide cover for your vehicle for the duration of the warranty period up to a maximum of 25,000 miles from the date of warranty purchase.

Additional Benefits





Both warranty products have the following additional benefits.

Car Hire

If you have a valid claim, you may claim reimbursement for a replacement vehicle, but not including fuel and insurance. You are responsible for the first 24 hours that you cannot use your own vehicle. After this period, you can claim for a replacement vehicle for up to seven days.

Overseas Cover

Your vehicle is covered whilst it is outside the United Kingdom in Europe for up to 60 days during the period of warranty:

If your vehicle has a breakdown in any country, which is a member of the European Union or EFTA (European Free Trade Association), you will be entitled to authorise a repair by any Land Rover dealer. You will be required to pay the full cost of repair on completion and should submit a claim for reimbursement to us upon your return to the UK.

Significant Exclusions or Limitations

There are certain items which these policies specifically do not cover. Full details can be obtained from your Land Rover dealer or Land Rover Approved Warranty Administration.

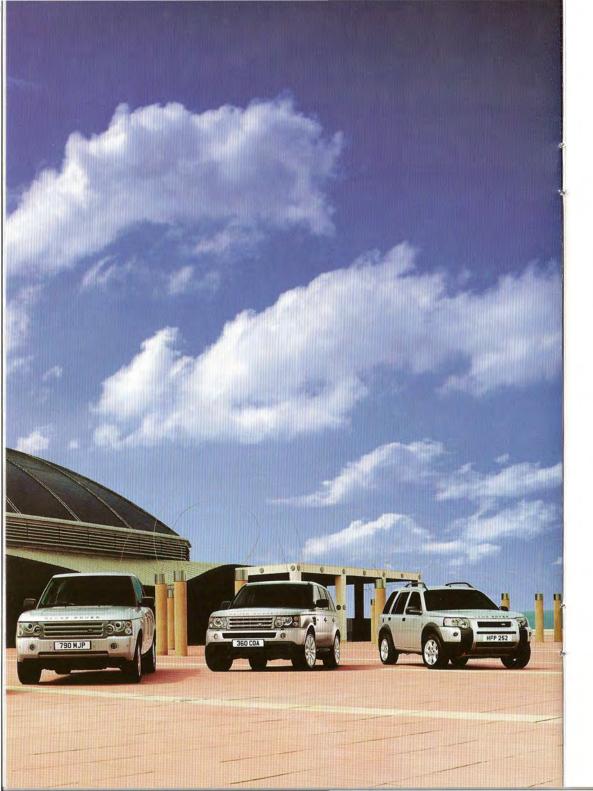
If the vehicle has been modified in any way you must declare this prior to application for the warranty.

The vehicle must be serviced in accordance with the manufacturer's recommended service schedule.

All left-hand drive vehicles and grey import vehicles are excluded.

Vehicles used for hire or reward, vehicles used in any sort of competition, rally or racing and any vehicle with an unladen weight of more than 3.5 tonne GVW are all excluded.

Warranty cover may only be granted to individuals residing or corporate bodies registered in the UK.



Customer Information

Cancellation Rights

We hope you will be happy with the cover your warranty provides. However, you have the right to cancel it within 14 days of receiving the policy document without giving any reason.

If that happens, we will refund your payment in full. In the event that you wish to cancel the policy within the 14-day period, please contact your supplying dealer or Land Rover Approved Warranty Administration, who will arrange for the refund.

Please note that your policy cannot be cancelled after the expiry of the 14-day period, following receipt of the warranty documentation.

Making a Claim

In the event of a claim arising, you must follow this procedure:

- Take your vehicle to the Land Rover supplying dealer with the following information:
 - The full warranty type and number (found on the Warranty Certificate)
 - · The date and mileage that the component failed.

In the event that you require help please contact the Customer Service Helpline on 0844 573 8055.

How to Make a Complaint

We hope you will be pleased with the service we provide. In the unlikely event of a complaint about your warranty, you should contact the supplying dealer in the first instance. If your supplying dealer is unable to provide a satisfactory solution, please contact Land Rover Approved Warranty Administration on 0844 573 8055.

If you remain dissatisfied, please contact the Insurer directly at:
The Risk Manager
Motors Insurance Company Limited
Jubilee House
5 Mid Point Business Park
Thornbury
West Yorkshire BD3 7AG.

Customer Information (continued)

If the Insurer is unable to settle your dispute to your satisfaction, short of court action, you have the right to ask the Financial Ombudsman Service to review your case. The right to apply to the Ombudsman must be exercised within six months of the date of our decision.

Please write to: The Financial Ombudsman Service South Quay Plaza 183 Marsh Wall London E14 9SR. Telephone: 0845 080 1800.

Compensation Scheme

The Insurer is covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if the Insurer is unable to meet its obligations.

This depends on the type of business and the circumstances of the claim. You can get more information about compensation scheme arrangements from the: FSCS

7th Floor Lloyds Chambers 1 Portsoken Street London F1 8BN

Telephone: 020 7892 7300.

Motors Insurance Company Limited ("the insurer") will provide the Insurance outlined in the policy document on the condition that you have paid the premium for the cover that you have chosen. All the terms, exceptions and conditions shown in the policy document will apply to this Insurance.

Motors Insurance Company Limited is an incorporated company limited by shares. Registered Office: Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG. Registered in England No. 2678367.

This product range meets the demands and needs of a Land Rover owner who wishes to cover themselves against certain costs of mechanical failure of their vehicle.

